

EssentiaLink

2015 Medical Malpractice Risk Management Seminar

Verbal Judo Communications Training

Informational Items

York SIMS Go-Live EIA is Hiring

Loss Prevention Webinars & Trainings

Introduction to the

Americans with Disabilities

Act Title II Compliance Part
5 of 5: Websites and More,

March 26, 2015

Safety Management
Certification Training - 3
Day Course, April 1, April
22, & June 3, 2015

TargetSolutions Monthly
Tutorial: Introduction to
Manage Credentials, April
8, 2015

March 25, 2015

2015 Medical Malpractice Risk Management Seminar

Come to the 2015 Medical Malpractice Risk Management Seminar on April 22, 2015, in Folsom, and find out about new state and federal laws impacting health care providers, medical malpractice claims, and much more. Registration is now open.



Meetings

Technology Committee Meeting, March 26, 2015

Primary General Liability Committee Meeting, March 27, 2015

Property Committee Meeting, March 27, 2015

York SIMS Go-Live

In January 2014, the EIA implemented a new claims management system (CMS), SIMS, created by Systema. A long-term goal was to convert the TPAs who handle claims for the PWC and PGL programs to SIMS. During the past year, EIA staff and Systema personnel have worked with PWC TPA York to convert York to SIMS for EIA matters.

The go-live date for this conversion is next Wednesday, April 1, 2015. As a part of the go-live process, the EIA's CMS will be inaccessible from Saturday, March 28 until Wednesday morning of April 1st. If you anticipate you will need any information regarding a claim during that time, please plan accordingly and contact EIA staff before close of business Friday, March 27 for the information.

We are excited that the conversion is finally happening and look forward to moving on to convert the other PWC and PGL TPAs in the future. Should you have any questions regarding this process, please feel free to contact EIA Chief Claims Officer Mike Pott at 916-850-7333.



Verbal Judo Communications Training

The EIA is presenting the special communications training Verbal Judo. The communication strategies and tactics are "derived from the classic worlds of eastern and western philosophy, taking the best in persuasion from the powerful rhetorical thinking of Aristotle and the martial philosophy of Jigoro Kano, the creator of physical Judo." Classes will be held:

- · April 29th in Fairfield, Solano County
- . May 20th in the City of Clovis
- May 27th in the City of South Pasadena

• June 18th at the EIA offices.

For more information and to register, see the website, or contact Scarlet Sadler.



EIA is Hiring

The EIA is currently recruiting for two positions:

Workers' Compensation Claims Specialist

Senior Loss Prevention Specialist

Anyone Interested in these positions with the EIA should submit a resume and a completed application.



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